Issue 8 | September 13, 2022

FC Student Services

# Inside the Hive

### AN INSIDE LOOK AT FC STUDENT SERVICES



in this issue:

### THE STATS -

-Successes of the First Week -Student Services Accolades

### HOT TOPICS —

-Topics Generating Some Buzz

### **HEADLINERS** -

- -Student Spotlight
- -Welcoming New Team Members

# THE STATS

#### Successes of the First Week



Library had **9,937 visitors** to check out materials, or ask questions!



**5,227 pages printed** by students



Student Life produced **2,604 I.D. cards** from Aug. 17 to Aug. 25.

**368 students** requested to have their campus I.D. card encoded with the OCTA bus pass.

A&R assisted **1,332 students** in-person and remote!



Counseling had **414 students** during our drop-in/walk-in services (GI) plus **596 appointments** scheduled.



Food Bank served **210 students** during the first week of the semester.

Comparatively, Food Bank used to serve an average of 80 students per week during the summer term.

Between 8/17 and 8/24, **496 students** were assisted to meet the NOCCCD vaccine mandate.



ISC assisted roughly 25% of the entire ISC student population with in-person services during the first week!



Financial Aid first disbursement totals:

8,768 Pell Grants were awarded.

3,010 students were paid a total of \$3,565,980.00

Over **165 student visits** to the ASC Skills Center labs during week one.



32 military-connected students

attended VRC Orientation Day (8/17).

### THE STATS

Student Services Accolades

#### **Promise On-boarding Shines**

In their snapshot from August, 2022 (data collected from March-August), there **were 2,786 Promise Agreements signed** by the Fullerton College Campus. In comparison, only 242 Promise agreements were signed as of the March 2022 snapshot. Of those 2,786 students, 2,382 were first-time college students!

Of the 2,382 first time students (new students)

- 96% completed the online orientation
- 90% completed a SEPP (student ed. plan)
- 89% applied for Financial Aid
- 75% completed the Financial Aid packet
- 90% registered for at least 1 class! (As of 8/24)
- 80% are full-time!

#### **Career Closet Now Available!**

Come check out the newest addition to our Student Support Services! The career closet is a service open to the students of Fullerton College. It's goal is to provide free, clean and gently used clothing and accessories for students who are enrolled in at least .5 units to acquire for career related purposes.

Visit our website for more information like our operational hours, how to make an appointment, and donations we're currently accepting. Also, fill out the survey to help us come up with a new name! careercenter.fullcoll.edu/career-closet

#### **ASC's Many Avenues of Assistance**

The ASC has multiple programs to assist students throughout the Fall 2022 semester. Check out some of the stats below!

- 38 Student Success Workshops scheduled.
- 181 students registered for the fall ASC Math Success Program
- •Over 25 Writing Center classroom presentations scheduled
- 59 tutors ready to support students in the Tutoring and Writing Centers
- 194 Classes with an embedded tutor
- 119 Hornets Tutors employed
- 128 Collaborative study sessions offered to students this week (and every week) in person!

#### **ISC is the Place to Be!**

We are averaging between 10-15 F1 student visits to the ISC per day, many of those students are staying at the ISC for up to 2 hours! Students use the center for socializing, studying, hanging out between classes, as well as eating/drinking coffee that the ISC provides. We also provided maxed out counseling services this week – all 22 spots taken! Counselors were even able to squeeze in about 5 drop-ins (there were more who wanted drop-in but couldn't see the counselor)! It's been BUSY at the ISC and students seem to like hanging out! Stop by and visit too!

Trending Topics in Student Services



### The Transfer Center's New Look and New Resources

The Transfer Center recently underwent a remodel that makes better use of our space and increased the number of lab computers available for students to use. Come visit us in room 212! The Transfer Center also created a "First Year Students" resource page on our website (https://transfer.fullcoll.edu/ firstyears/). It provides many helpful tips and links to resources for new students and those who are still exploring their transfer options. For students in the current or upcoming application cycles we provide information, support and resources specific to their transfer term through our Canvas Transfer Cohorts. These can be accessed directly from our main Transfer Center homepage. ( https://transfer.fullcoll.edu/)



### Thank You Dr. Nick Arman and Dr. Elaine Lipiz-Gonzalez

Dr. Elaine Lipiz-Gonzalez and Dr. Nick Arman were recently recognized for their respective roles as Interim Vice President and Interim Dean of Student Support Services. During a Fullerton College managers meeting on September 2, Dr. Gilbert Contreras presented each with an award of appreciation for their dedication and service to Fullerton College during the 2021-2022 school year.

#### FC COVID-19 Vaccine Clinic

In efforts to increase accessibility of COVID-19 Vaccinations to our students, FC Health Services is hosting a COVID-19 Vaccine Clinic on campus. The clinic is open to all students, staff/faculty, and the community with both Moderna and Pfizer vaccines available for ages 3 and older. In addition to having this resource available to our students, every FC student who receives a vaccine will receive a \$25 grocery gift card to further help them and their family. Currently Health Services is coordinating with the county to host the next one in the coming weeks. Stay tuned!

Trending Topics in Student Services

#### FC Student Services Responds Radically Student-Centered

In the beginning days of September, many California cities witnessed back-to-back days of over 100 degree temperatures and high humidity, breaking multiple records across the state. Various students and staff on campus remarked that the soaring temperatures were almost unbearable, and that they often sought refuge within the various student services offices. Despite the temperatures though, the campus remained bustling as students showed their tenacity!

In addition to the heat, the campus experienced failing air conditioning and system outages of SARS, Banner, and DegreeWorks. The college will continue to prioritize our radically student-centered approach and work collaboratively to ensure that our technology and institutional processes are also radically student-centered.

#### FC Miles Has a New Name

FC MILES has now changed its name to the ASC Math Success Program. We are excited to transition to a name that more readily expresses what our program is about. Our services remain the same as we will be opening up more in person this fall. Please help students become more aware that this program is a FREE math program designed to strengthen math skills and support math courses! Visit mathsuccess.fullcoll.edu for more info.



#### **Health Services & Radical Care**

Because of the increasing demand for basic needs following this pandemic, FC Health Services developed the project "Radical Care" as a solution. Small cards have been created for easy distribution for students and staff to share and learn with each other. In its acronym form, "R.A.D. Care", stands for "Reach Out. Ask for Help. Do Something." In these three simple steps, this project aims to bring behavioral health services and awareness to everyone at Fullerton College.

Are you worried about someone? Have you witnessed something suspicious or concerning? In line with the Radical Care project, an anonymous tip line has been created for students and staff to submit their concerns. This service was created to increase the safety of all those on campus. Submit a tip by visiting health.fullcoll.edu/radical-care/

Trending Topics in Student Services

### Strategic Enrollment Management at Fullerton College

On September 14, 2022 Fullerton College will host the visiting team for a site visit to further develop enrollment management planning efforts. Fullerton College will focus on five Target Student Enrollment (TSE) groups including, Re-entry, CTE, Men of Color, International, and students from a low socio-economic (SES) background. Since Spring 2021, an inclusive workgroup has been advancing this initiative and will be writing an enrollment management plan that aligns with other college planning efforts. More information will be shared with the entire Fullerton College community during the Fall 2022 semester.

### Enrollment and Re-engagement at Fullerton College

During the Spring 2021 semester, the Enrollment and Re-engagement Workgroup led by Dr. Rolando Sanabria and Kristine Nikkhoo presented priorities to recruit and retain Fullerton College students at Faculty Senate, PAC, and Student Senate. These priorities helped inform a college-wide five-year plan that will be shared across the college beginning in October. Be sure to get involved in this conversation as the college will allocate more than \$6 million to these efforts. The plan is a preliminary draft and welcomes input from all voices; it will be shared at Pathways Steering Committee, Student Equity and Achievement Committee, Faculty Senate, Associated Students, and PAC.





### Fullerton College Joins the City of Fullerton Safety-First Initiative

For the first time in the city history, Fullerton Police Chief Bob Dunn called a meeting with all educational leaders in the city of Fullerton. This includes Fullerton College, CSUF, Arborland Montessori, Fullerton Joint Union High School District, Fullerton School District, the Diocese of Orange County, Marshall B. Ketchum University, Hope International, City of Fullerton, and the Fullerton Fire Department. VPSS Contreras and Interim President Perez represented Fullerton College. This group will prioritize safety across the Fullerton community focusing on holistic safety, especially mental health. Stay tuned for more info!

Trending Topics in Student Services



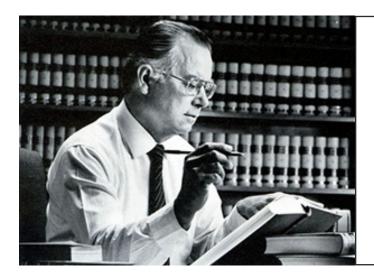
### Hispanic Heritage Month Celebrates Hispanic/Latinx Community

Beginning Sept. 12 through Nov. 2, Fullerton College – a Hispanic Serving Institution will bring together students, faculty, staff, and the community to celebrate and learn about Hispanic/Latinx culture, provide a space to elevate Latinx voices, and advance educational opportunities through a variety of events in celebration of Hispanic Heritage Month and Hispanic Serving Institutions (HSI) Week. The events will be held in collaboration with North Orange County Community College District and Cypress College. This year HSI Week, Sept. 12 through Sept. 18, coincides with the start of Hispanic Heritage Month. The week-long celebration recognizes more than 500 HSI's throughout the nation for their work and critical role in educating and empowering Hispanic youth. The Cadena Cultural Center will launch a social media campaign throughout the week and will host an HSI celebration on Sept. 15 from 12:30 – 2 p.m. in the quad.

"It is incredibly important for our Hornets to feel like they belong at Fullerton College, that we value them, and they know they are an asset to our college. Therefore, we are thrilled to host an HSI Week Celebration to highlight campus departments and resources, and provide cultural foods and FC swag, all while celebrating our Hispanic/Latinx students and all their accomplishments," said Director of Student Development and Engagement Dr. Connie Moreno Yamashiro.

Sept. 15 is also the official start of Hispanic Heritage Month (HHM). In collaboration with NOCCCD Latino Faculty and Staff Association, Fullerton College will kick off HHM with guest speaker and artist Jose Lozano on Sept. 15 from 11:30 a.m. – 12:30 p.m. in Building 200, Room 224/226/228. The event will also be available on Zoom.

### Trending Topics in Student Services



*"I have no interest in a traditional retirement. I learn from students; that's the advantage of being a professor and judge."* 

-Cruz Reynoso

#### **Honoring Cruz Reynoso**

Fullerton College will host the Cruz Reynoso Building Dedication on October 13, 2022. Specifically, Fullerton College is naming the 200 Building "Cruz Reynoso Hall" and launching a year-long fundraising campaign in collaboration with the Friends of Fullerton College Foundation. Cruz Reynoso became the first Latino/x Supreme Court Justice in the United States. He was born in Brea and attended Fullerton College where he was devoted to student services and was elected the first Latino Associated Student President at Fullerton College. During his lifetime, he was an outspoken advocate for social justice on behalf of immigrants, farm workers, and the rural poor. A contemporary and friend of Cesar Chavez and Dolores Huerta, he used his law expertise to fight for the rights of farm workers and rural poor and was awarded the Presidential Medal of Freedom in 2000. He became the first Latino State Supreme Court Justice in California.

"Fullerton College is honored to raise awareness of this amazing individual and his legacy for students; nearly 60% of whom are Latino/x and two thirds of whom are first-generation college students," said Vice President of Student Services Dr. Gilbert Contreras.

Dr. Contreras and others at Fullerton College led and recommended the creation of a campaign to raise awareness of the legacy of Cruz Reynoso and his connection to Fullerton College by naming the 200 Building after Reynoso for historical significance.

Student Spotlight: Phi Theta Kappa

### COCA-COLA LEADERS OF PROMISE SCHOLARSHIP



Congratulations Annemarie Rider

who has been selected as a 2022 Coca-Cola Leaders of Promise Scholar and will receive a \$1,000 scholarship. The Leaders of Promise Scholarship, sponsored

by the Coca-Cola Scholars Foundation, recognizes 200 Phi Theta Kappa members with awards totaling \$200,000. Twenty-five of these scholarships are earmarked for Society members who are active personnel or veterans of the U.S. Military. This year's recipients were selected by a panel of independent judges from more than 1,300 applicants. Coca-Cola Leaders of Promise Scholars are selected based on outstanding academic achievement and demonstrated leadership potential.



### PHI THETA KAPPA HONOR SOCIETY

Welcoming New Team Members to the Hive!



Welcome to Kim Vandervort as the First-Year Experience (FYE) Faculty Coordinator in late spring and will continue her work within Guided Pathways to help develop an FYE program alongside our

new FYE Student Services Coordinator, Kyle Stroud. Kim earned both her B.A. and M.A. in English from California State University, Fullerton, and looks forward to becoming a Triple Titan when she earns her Ed.D. in Community College Leadership from CSUF in Spring 2023. She has served the Fullerton College campus community as an English Instructor, Guided Pathways Workgroup Co-chair and member of the Professional Steering Committee, and an Online Teaching Certificate Facilitator. She has also served on various campus workgroups and senate committees, including DEAC and Study Abroad. Her primary professional goal is to improve the educational experience for all students, so she is thrilled to work with the new First Year Experience team on this project. Welcome to the team!



#### **Welcome Kyle Stroud**

to the Promise Center team as the new Student Services Coordinator (FYE) starting Tuesday, July 5th! He recently earned his Master of Social Work degree from

California Baptist University. He graduated from CSU San Marcos with a B.A. in Communication and received A.A. degrees in Accounting & Liberal Studies from Mira Costa College. Kyle began working in community colleges as a student worker giving campus tours. Since then, he has held a variety of roles within First Year & Equity Programs, Outreach, Orientation, Dual Enrollment, and Career Services. Welcome to the Counseling and Student Development team. Go Hornets!

#### Welcoming New Team Members to the Hive!



Congratulations to Cheyenne Mann who joined the Promise Center team as the new Administrative Assistant II on July 5th! She is very familiar with the Community College experience, having attended both Orange

Coast College and now as a recent graduate with an AA-IDS degree from the one and only Fullerton College. She will continue taking classes to pursue her Bachelor's Degree from CSUF in the near future. Cheyenne has 5 years' experience working in the CC system. At OCC, she was an office assistant for the EOPS program where she had the chance to support students who were disproportionately impacted. Recently, she worked at FC as a Professional Expert within Workforce Development, the Career Center, and the Counseling Center. She loved her role supporting the FC Internship Program assisting students, employers, and faculty match students with meaningful internships. She feels very fortunate to continue working for an organization that has such a positive impact on the lives of students. Over the last two and half years, she learned how important it is to prepare students for the ever-changing world of work and educational paths and cannot wait to take on this new role within the Promise Center!



Welcome to Bianca Gladen! She started August 1st as the new Administrative Assistant II for the Guided Pathways program in the LLRISPS division. Bianca is a Hornet herself, graduating from

Fullerton College with an AA-IDS in Mathematics and Sciences. She then went on to pursue a bachelor's degree in Business Administration from IAE University of Lille in Northern France. During her time there she had multiple internships/jobs as an Administrative Assistant, Jr. Operations Manager, and an English Teacher for young French children. After 3 years of living abroad in France, Bianca has moved back to California and recently worked for the County of Orange, Social Services Agency. Still wanting to help the community and county she was born into, Fullerton College Guided Pathways program seemed like the perfect opportunity to do so. Outside of work, Bianca enjoys learning new recipes, bike riding, arts & crafts, and spending quality time with her family. Bianca is stationed in the TEC, office 800A.

Welcoming New Team Members to the Hive!



Welcome Krista Boich!

She is supporting the LLRISPS division as an hourly assistant in the Staff Development/ Professional Learning office. Krista graduated from Fullerton College in 2021 and received an

A.A.T in History. While at Fullerton College, Krista joined the Hornets Tutoring team, tutoring United States History and Western Civilization. Krista has a passion for History and feels fortunate that she was able to share that passion as a tutor and help others through Hornets Tutoring. Currently, she attends Cal State University Fullerton, pursuing her bachelor's degree in History and plans to go to graduate school thereafter. Prior to this role, she was a Health Clerk for the Placentia Yorba Linda Unified School District, and before that was a manager at the Disneyland Resort. Welcome to the team!



#### **Welcome Carina**

Valencia! She joined the Library/LRISPS team as the new Administrative Assistant II, primarily supporting the Study Abroad program and the Library. She graduated from the University of

California, Santa Cruz, with a B.A. in Anthropology and a minor in Literature. Carina's background includes working in the field of K-12 for the past several years. She is genuinely excited to begin her journey at Fullerton College and work alongside community college students and faculty. Her future aspirations include pursuing an M.A. in College Counseling and Student Development. She is thrilled to work with the Fullerton College team and support students who want to study abroad and deepen their academic experience. Carina is stationed in the LLRISPS Division Office, room 823. Welcome to the Hornet Hive!

#### Welcoming New Team Members to the Hive!



Welcome to Theresa Ullrich who started her new role as Interim Director of College Health Services this month. Theresa is a Family Nurse Practitioner with over 30 years of experience in student

health services from community colleges to public universities and private liberal arts colleges. She has served as a part-time nurse practitioner at Fullerton College for almost 20 years and is passionate about working with students of all backgrounds while providing a path for success by supporting their medical and mental health needs. Theresa also has a background in community medicine working with the underserved and volunteering to provide care in Mexico. In her free time, she enjoys playing with her four granddaughters and four chickens. Congratulations Theresa!



Welcome to Yadira De La Cruz as one of the newest members of our COVID-19 Compliance team! Yadira De La Cruz is an experienced educator, advocate, and innovative problem-solver. Driven by her passion

for education, she takes pride in providing the best service possible, no matter the role. As a Special Projects Coordinator for COVID-19 Monitoring and Compliance, her goal is to be accessible and support students as they work to become compliant with the NOCCCD vaccine mandate. She also conducts contact tracing to help keep the campus safe and healthy. Yadira is also a proud Fullerton College alumna and is excited to give back to her Hornet community. Congratulations Yadira!

Welcoming New Team Members to the Hive!



Welcome Dr. E. Monte Perez as Interim President of Fullerton College! Perez recently retired from Los Angles Mission College where he served as President from 2011 to 2021.

"Dr. Perez has been a consistent and steady force of influence and change in education throughout his entire career, particularly for communities that have been historically underrepresented in higher education," said Dr. Byron D. Clift Breland, Chancellor of the North Orange County Community College District. "I have no doubt that he will bring his spirit of collaboration and professional integrity to Fullerton College."

Perez began his higher education career serving as the assistant director of Admissions at Stanford University. Subsequently, he served as the director of the Educational Opportunity Program and Student Support Services at California State University, Los Angeles while also teaching Political Science and Chicano Studies. In 1997, Dr. Perez joined the National Hispanic University in San Jose, CA as the director of Institutional Research and was promoted to provost and vice president of Academic Affairs. In 2008, Dr. Perez became the President of the Moreno Valley Campus of the Riverside Community College District, moving on to assume the presidency of Los Angeles Mission College in 2011.

"I am excited and humbled by this appointment, Dr. Perez said. "I know that Fullerton College exemplifies excellence, quality, and inclusiveness in their educational programs. Fullerton College has an outstanding history and legacy that continues now and into the future. I look forward to working collaboratively with the Fullerton College family to ensure that our students achieve their dreams and that the communities they come from are well served."

Dr. Perez graduated from James A. Garfield High School in East Los Angeles, obtained his bachelor's degree in Social Science Government at California State University, Los Angeles, and his master's and Ph.D. in Public Policy and Administration from the University of Southern California.







### CALENDAR

Upcoming Events

### **Stay Tuned for These Events!**

- SEP 23 Anaheim Collaborative Parent Summit @ the FC Theater
- **OCT 6** Fullerton College Career Fair @ the Anaheim Convention Center
- OCT 13 Cruz Reynoso Hall: Naming the 200 Building
- OCT 26 Fullerton College Highschool Counselors Breakfast
- **NOV 4** Fullerton College Hosts the Anaheim Collaborative Meeting
- JAN 11 Males Achieving Success (MAS) Conference @ Chapman University

#### ...and many others to soon join this list!



