

Inside the Hive

AN INSIDE LOOK AT FC STUDENT SERVICES



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THE STATS

Student Services Accolades

The Transfer Center Records 16,351 Student Contacts, and Served 2,785 (unduplicated) Students During Application Season

Application Services: Total 3,907

- 54 Application Workshops (821 Students)
- 605 Individual Drop-In Services:
(55% In Person/ 45% Virtual)
- 67 Personal Statement Reviews:
17 of the 67 Reviews Provided by Humanities Faculty
- 2,025 Enrolled in Transfer Canvas Cohorts

Counseling Services: Total 704

- 546 Appointments
(37% In Person/ 63% Virtual)
- 52 Drop-in Counseling:
- UC TAG Reviews (106 Applications)

Guided Exit/In Reach Services: Total 83

- ADT Applicants Follow-up (83 Students)

General Services: Total 830

- 5 Workshops Offered (Non-application)
- 38 General Drop-in Assistance (Non-application)
- 486 Student Visits Recorded at Front Desk
- 168 Contact-Us Inquiries Received



University Services: Total 115

- Representative Appointments: 6 Dates
- 4 University Workshops
- 1 College Fair
- 60 University Tabling Events

Promotional Services: Total 10,712

- 6 Transfer Center Presentations
- 8,720 Registrants for Constant Contact (Newsletter)
- 1,188 Followers on Instagram

The Application Season runs from July 1 through November 30 and encompasses the following application filing periods:

| | |
|-------------------|---|
| July 1-31: | UC Winter/Spring |
| August 1-31: | Cal State Winter/Spring |
| September 1-30: | UC Transfer Admissions Guarantee (TAG) Fall |
| Oct. 1 - Nov. 30: | Cal State and UC Fall |

HOT TOPICS

Trending Topics in Student Services

Fentanyl Awareness

On Wednesday November 30, 2022, Campus Safety Department and the Fullerton Police Department hosted "COFFEE WITH A COP" in the quad. The information about Fentanyl and drug recovery services was available to students. Naloxone (Narcan) is a life-saving emergency medication that can stop Fentanyl poisoning. It is carried by the Campus Safety Department.

Fentanyl is a pain medication 100 times as strong as morphine. Criminals are mixing it into street drugs and "fake pills" that imitate prescription medication like oxycodone. Drug poisoning is now the leading cause of accidental deaths. **In 2017, there were 57 fentanyl deaths in Orange County. In 2021, there were 717.**

AP 7600, Campus Safety Officer Policy

The final draft of AP 7600, Campus Safety Officer has been distributed to all constituent groups. The draft has been reviewed by an outside expert on policy and consistency with the law. The policy update includes additions dealing with code of ethics mandates, clear direction and limitation of authority and interacting with our diverse campus community in a service manner. Revisions to AP 7600 intentionally targeted community-oriented safety principles, culturally-intelligent best practices, and ensuring the duties of campus safety officers align with the written policy. After review and input, the policy will go to the Board for final approval.



Clery Annual Security Report

Each year in late fall, Campus Safety Department publishes a Clery Annual Security Report. This is a mandate from the US Department of Education to fully inform the campus of safety issues and crime on campus. You can read or get a copy of the report at the Campus Safety front desk.

Campus Security Authority

One of the items listed in The Handbook for Campus Safety and Security Reporting for the Clery Act is the definition of a "Campus Security Authority." Campus Safety **will give a \$25.00 gas credit card to the first student** who can come to the front counter and define what a Campus Security Authority is under Clery.

HOT TOPICS

Trending Topics in Student Services



Save the Date! Promise & First Year Support Center Open House

Join us for our open house in Room 119 (next to Financial Aid) on January 24 and 25! Come by, hang out, and enjoy the new space within the Promise and First Year Support Center! During the weeks of December 12th-January 9th the Promise Center services will be remote to transition into their new area.

Educational Partnerships & Programs (Assessment, Outreach, Promise, FYE) Updates

Assessment

- NSGA: New incoming spring 2023 students are encouraged to attend New Student Group Advising (NSGA) to complete an educational plan.

Appointments found here: ncccd.qualtrics.com/jfe/form/SV_1UeOd9amFxMeVX7

Outreach

- Future Hornet Day: December 13, 2022, from 9am-11am. Incoming spring semester first-year students are invited to participate in Future Hornet Day to receive assistance with the Fullerton College matriculation steps (application, orientation, missing SEPP, registration). Students can sign up to attend this event at <https://bit.ly/futurehornet>

Promise

- Fall Promise Registration: Promise students can receive assistance via email, zoom drop-in, or starfish appointments. Helpful registration support tools for all students are available at

<https://promise.fullcoll.edu/registration/>

First Year Experience

- New Student Welcome Day: January 18, 2022, from 9am-1pm for all new students to Fullerton College. Students can attend and tour the campus, get their student ID card & parking permit, explore careers, and connect with resources. Student sign-up link: <https://bit.ly/FYEWelcome>. Please contact Kyle Stroud, Student Services Coordinator, FYE with any questions: kstroud@fullcoll.edu.

HOT TOPICS

Trending Topics in Student Services

FC Counseling Collaborations Continue

The Counseling department continues to advance student success, transfer and completion. For the past few semesters, we have collaborated with Admissions and Records and the Transfer Center to provide intrusive and targeted support for students who are close to completing their degrees and/or transferring, focusing on students from the most disproportionately impacted groups. These three departments have been disrupting business as usual and broken down silos by sharing student data and increasing communication to case manage degree applicants.

This Fall, we focused our efforts as follows:

Summer 2022 Graduation Denials: Counselors and staff contacted all students who had been denied for graduation and invited them to make a counseling appointment. Counselors reviewed areas of deficiency and provided educational planning and support for submitting a graduation application for the following term where appropriate.

Fall 2022 Graduation Applicants (Black and Latinx students): Counselors reviewed records of self-identified Black and Latinx applicants for a pre-evaluation of their graduation requirements. Students with potential deficiencies were contacted and supported to meet requirements. An Admissions and Records evaluator served as a liaison to help increase communication between departments and case manage applications. ADT applicants were contacted by the Transfer Center to connect with their services.



Fall 2022 Degree Ineligibles: Counselors and staff contacted students who were at risk of having their graduation applications denied. Counselors helped remind students to submit missing documents (i.e. other college transcripts, course substitutions, etc.), helped students enroll in late start classes, or helped make corrections to the degree/degree type that students reported on their applications. ADT applicants were referred to Transfer Center services.

New Latinx and Black First-generation Students: Counselors and staff reached out to new (Fall 2022) self-identified Latinx and Black first-generation students who were enrolled at Fullerton College but had no comprehensive educational plan on file. Students were invited to make a counseling appointment using a special link for ease of booking.

This work is ongoing and data is still being collected/summarized, however 832 contacts have been accomplished through these Guided Exit initiatives.

HOT TOPICS

Trending Topics in Student Services

Fullerton College Represents at Statewide Student Leadership Conference

On October 21-23, 2022, the California Community Colleges Student Affairs Association (CCCSAA) hosted the annual Student Leadership Conference and brought it back in person for the first time since the pandemic at San Diego, CA. Through funding from the Student Representation Fee, which allows Associated Students to advocate on behalf of the student body, 8 student leaders were sent to this conference:

| | |
|------------------------|---|
| Paloma Foster | (FC Student Trustee) |
| Chloe Serrano | (A.S. President) |
| Rida Zar | (A.S. Vice President of Activities) |
| James Escobar | (A.S. Senator) |
| Jennifer Tran | (A.S. Senator) |
| Wendy Hernandez Torres | (Student Rep) |
| Jocelyn Fernandez | (Student Rep) |
| William Escobar | (Student Center Lead, Student Life and Leadership). |

The students were accompanied by the Student Life and Leadership team:

| | |
|---------------------|-------------------------------|
| Dr. Naomi Abesamis | (Director) |
| Dr. Joe Carrithers | (A.S. Faculty Advisor) |
| Alicia Contreras | (Student Services Specialist) |
| Stephanie Rodriguez | (Student Services Specialist) |
| Les-Sie' Crockrom | (Admin. Asst. II) |
| Denise Parra | (Project Specialist) |

In addition, Dr. Naomi Abesamis co-presented two workshop sessions back-to-back with colleague Arnold Paguio, Director of Student Life from Chabot College and assistance from the Student Life and Leadership team on "Leadership Inspired S.H.I.E.L.D. (Student Heroes Investing in Exemplary Leadership Development)."

The workshop touched on practice-to-theory-to-practice (PTP), covering culturally relevant leadership theories and frameworks to support and affirm authentic leadership for students from marginalized groups. Students engaged in a mindfulness activity while creating their own leadership inspired shield.

At the end of the workshops, students shared their personal leadership shields, were given gold leadership pins and were reminded that "Unity is our Superpower!" Both sessions were capped out with over 50 students at each session with both directors of student life from southern and northern California advancing DEIA efforts statewide for student leaders!

Dr. Naomi Abesamis also served on the CCCSAA Student Leadership Conference Planning Committee this year, with over 100 community colleges and 600 attendees represented at this statewide conference.

HOT TOPICS

Trending Topics in Student Services



Celebrating Pocky Day

The ISC celebrated Pocky Day (11/11) with students munching away on a variety of Pocky flavors. No Pocky Challenges took place in the celebration of this delicious snack - at least not at the ISC!



ISC Visits Disneyland

The ISC celebrated the end of mid-terms with a trip to Disneyland and California Adventure! For many, this was the first time they went to Disneyland - fulfilling a lifetime dream of experiencing Space Mountain and realizing it may have been too much fun. For others, it was a chance to fill up on delicious churros they had missed out for 2 years due to COVID.



University Visits

Students had the chance to meet with reps from Westcliff University and CSU San Bernardino in November. Both schools offer scholarships for international students, which made for busy visits for the reps!

Finals Week at the ISC

Finals week saw the ISC packed with students looking to eat (bagels, snacks, muffins and the always stocked coffee station were routinely depleted!), study, get tutoring help from each other (we have a lot of international students hired to be tutors - thank you to Hornets Tutoring, Math Lab, DSS and Adaptive Computer Lab <3), and destress after exams.

We even had a special guest stop by during the week to provide some much needed pet therapy and relaxation. Thank you to Pepper for helping our students relax and decompress - from what Sammy tells me, Pepper had amazing sleep all week due to all the love and hugs, too. Win-win for everyone!

HOT TOPICS

Trending Topics in Student Services

Succes of the ID Card Hybrid Request System

5,593 students were served in-person at the Student Center this Fall semester! Big kudos to Samuel Bae, Project Specialist for creating a hybrid format for students to request ID cards online for the first part of the semester and tracking data of each student served in person!



Successful Outdoor Movie Night

Student Life and Leadership held a successful outdoor movie night on October 27 at the Quad, with over 60 students and staff who attended! Students, staff, and faculty enjoyed a showing of the original “Hocus Pocus” while enjoying complimentary popcorn and candy. Keep an eye and ear out for next year’s spooky movie showing!

Quick Shout-outs from SLL

- Welcome Student Life and Leadership new student employees: Jacklyn Horwood, Dominique Yopez, Jacob Stone, Virginia Wiernucki, and Julia Ortega!
- Congratulations to a full Associated Students Executive Board for 2022-23:

Chloe Serrano, A.S. *President*

Isaac Choi, A.S. *Vice President of Senate*

Yeadam Kim, A.S. *Vice President of Finance*

Courtney Stellman, A.S. *Vice President of Records*

Rida Zar, A.S. *Vice President of Activities*

Fiza Valiulla, *Vice President of Public Relations*

New Inside The Hive Additions Beginning Spring 2023

As part of an ongoing showcase, Fullerton College’s Student Services areas will be asked to submit content to *Inside The Hive* that reflects their efforts to Enhance/Ensure Diversity, Equity, Inclusion, and Accessibility (DEIA). Stay tuned for more information on how to submit content for the DEIA section of the spring editions of *Inside the Hive*. Eli Hebert will be beginning an Inventory of Equity Outcomes for Fullerton College documenting our DEIA work from 2016 to the present.

HOT TOPICS

Trending Topics in Student Services



Library's Revised Overdue Materials Policy

The Fullerton College Library has new policy updates for overdue materials that begins Spring 2023. In the Spring 2023 semester, no late fees will be charged for overdue materials, and no holds will be placed on accounts for unpaid balances. However, the account owner will be charged the replacement value of the unreturned item. No new library check-outs will be available until the overdue items are returned or paid for.

Financial Aid's New GSETGP Program

The Financial Aid Office administered the California Student Aid Commission's Golden State Education and Training Grant Program (GSETGP). The new program supports Californians who lost their jobs during the COVID-19 pandemic with a one-time grant of \$2,500 for reskilling, up-skilling, and accessing educational programs to get back into the workforce. Fullerton College awarded a total of 14 GSETGP awards in the 2021-2022 academic year, totaling \$35,000 in funds for our students.



Spring Welcome Back

The Cadena Cultural Center, Grads to Be Program, and LGBTQIA2S+ Resource Program is having a Welcome Back event for students in Building 500, Room 512-02! There are two opportunities (January 25, 2023 from 11am-1pm or January 26, 2023 from 2-4pm) for students to stop by and enjoy refreshments, learn about services, check out the newly remodeled space, and meet the teams! Faculty and Staff are welcome!

HOT TOPICS

Trending Topics in Student Services

LGBTQIA2S+ Academic, Personal, and Career Counseling

LGBTQIA2S+ Support Services is hosting academic, personal, and career counseling. Students can schedule appointments Mondays & Thursdays in-person in 512-02 or by zoom at bit.ly/LGBTQCOUN (case sensitive).

Free Speech Awareness Campaign: A Toolbox to Confront Hate Speech

On November 16, 2022 Fullerton College had a Free Speech incident that impacted the campus community. Associated Students, Fullerton College Student Services, and Faculty Leadership continue to collaborate on the Spring 2023 Free Speech Awareness Campaign. The campaign will have two objectives: First, helping the campus heal from the consequences of hate speech; Second, developing a toolbox of resources for students and the campus community when we confront hate speech and uphold our constitutional rights of free speech.

Special thanks to Faculty Senate Leadership, Instructors Jodi Balma and Katheryn McGuthrie. We want to commend A.S. President Chloe Serrano for the immediate follow-up and ongoing commitment to helping students. Fullerton College Student Services looks forward to collaborating on this very important topic and Dr. Elaine Lipiz-Gonzalez will lead this effort during the Spring 2023 semester.



Adopt An Angel Success

We had a **total of 168 guests** attend our 26th annual Adopt-An Angel event! Overall **we had 61 families and 138 children adopted!**

We want to thank all our of volunteer and donors for participating in the event. We couldn't have done it without you, are families are extremely grateful!"

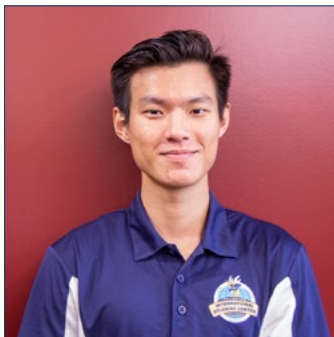
– Adopt An Angel Committee

Special Thanks to our Admins: Rachel and Brandi

Fullerton College is grateful for the hard work and contributions of Rachel Roschel and Brandi Wilson for serving as Interim Executive Assistant II and Interim Administrative Assistant III, respectively. Rachel and Brandi, thank you for stepping up when the College needed you!

HEADLINERS

Student Spotlight: ISC



ISC highlights one of our student assistants **Wai Tun!**

Wai is an international student from Myanmar (Burma) who also works with us at the ISC as a student assistant. Wai

is a busy Biology major, and when he's not studying or working at the ISC, he also serves as the Interim Secretary for the International Club. Wai had a packed schedule this semester with Tuesday/Thursday classes at both FC and Cypress that lasted until 10pm, but despite the long nights and back and forth between both campuses, he still managed to be active and present at work (16 hours a week) and ISC and club events!

Thank you, Wai, for all your hard work and dedication, and thank you for helping to keep the ISC running smoothly. We appreciate you and the delicious Burmese food you bring for us!



HEADLINERS

Welcoming New Team Members to the Hive!



On Tuesday, Nov 15, we welcomed our newest member of the Library team: **VICTOR MEZA**.

Victor serves as a Library Assistant I in our Circulation Department. Victor comes to us most recently from the Placentia Public Library where he has worked as a Library Assistant since 2013. While there, he served a broad spectrum of patrons daily, and he also had the opportunity to plan and facilitate several community engagement programs for teens and adults. Victor brings a warm, welcoming attitude and a sincere desire to make a difference in the community.

Victor earned his AA in Liberal Arts from Santa Ana College in 2013, his BA in Public Administration from Cal State Fullerton in 2015, and is currently working on his MLIS. Welcome!



Welcome to Monica Ernandes as the Executive Assistant II for the Office of the Vice President of Student Services, pending Board approval.

Monica joins Fullerton College from the NOCCCD Office of Diversity & Compliance where she served as an Office Coordinator since 2016. Prior to NOCCCD, Monica worked in the Nursing Program at Golden West College and at California State University, Fullerton in the Department of Mathematics Masters Programs. In addition, Monica has worked as a substitute teacher in Orange County public schools, including a long-term position at a Continuation High School in Anaheim Union High School District. She earned a bachelor's degree in History from the University of South Florida. Ms. Ernandes has a strong desire to make a difference in the lives of the students we serve and a passion for DEIA work. Hornet Nation is extremely excited to welcome Monica Ernandes to the Fullerton College familia.

Monica's first day at 321 East Chapman will be January 3, 2023. Please stop by the 100 Building to give Monica a warm Fullerton College welcome.



*Once a Hornet,
Always a Hornet!*

